



SERVICE:

Datasyst does NOT provide Free Estimates. Our minimum charge is \$75 for Apple and \$47.50 for all other products, which is applied to the cost of the repair.

EXPEDITE SERVICE:

\$45 flat fee. This places your equipment next in line for service. This fee is not covered by warranty claim and is due and payable at the time of check-in. This fee is non-refundable even if your equipment is deemed unrepairable or service work is declined for any reason and cannot be applied to the balance of what is owed.

MANUFACTURER WARRANTY CLAIM:

Any repair/service made or performed that is not covered under warranty, including a diagnosis of “no problem found” or equivalent becomes the responsibility of the customer and is billed at our current service rate. If a liquid spill or any physical damage is found this will automatically “Void the Manufacturer’s Warranty” and will become billable. (This includes software issues, spyware, and viruses).

DATA:

If the machine is restored to factory settings, wiped and reloaded, or has a fresh OS install ALL DATA WILL BE LOST. The unit will be returned in similar to the out-of-the-box-state. Datasyst will backup data AT THE CUSTOMERS REQUEST. The “Attempt” to recover data is billable at \$47.50 per half hour of labor with a minimum charge of one-half hour. This charge applies whether the “attempt” was successful or not. I, THE CUSTOMER AGREE THAT WHETHER OR NOT I REQUEST DATASYST TO BACKUP MY DATA, IN NO EVENT SHALL DATASYST BE LIABLE UNDER ANY CIRCUMSTANCES FOR ANY LOSS, ALTERATION OR CORRUPTION OF ANY DATA OR LOSS OF ANY MEDIA FROM MY PRODUCT.

UNCLAIMED EQUIPMENT:

Datasyst accepts no responsibility for any equipment not picked up within 30 days of completed service. Datasyst will make every effort to contact the customer on the day of completion. I agree that Datasyst may dispose of my equipment after 30 days of completion and hereby release Datasyst and waive any claims regarding such disposal.

DATASYST WARRANTY:

At no additional charge, Datasyst will correct any sort of hardware defects or work performed provided the device is returned to Datasyst within thirty (30) days from the date of pickup. This provision will not apply to virus/spyware removal, software repairs, or any repairs brought in for end-user damage (ie. Liquid Spills).